

RETURNS POLICY

We at P3 strive to give you a quality product of your choice. However if you are not happy with the order that you have received for any reason, you can mail us at pithri@gmail.com

What is P3's Exchange Policy for T-shirts?

If you are unhappy with the product that you have received, send us an email on pithri@gmail.com.

We have a hassle-free 15 days free returns policy, so there won't be any issue.

Items will have to be unused, and once we get them, we shall issue a full refund or it can be replaced as per your choice.

What is our Exchange Policy for INNER-WEARS AND UNDERWEAR?

Our P3 Guarantee for these products stands as it is.

In case of any sort of manufacturing defect however, you can mail us at pithri@gmail.com and we will help you out.

How do I send the product back?

You can send it back to us via a cost effective courier company or registered post. Most courier companies will be willing to pick it up from your address.

Will I have to pay for returning the products?

Yes, you will have to bear the postal charges for sending your products back to us. We will reimburse you with a P3 coupon of Rs. 50 once we receive your products back and verify that they are new and unused. This coupon can be used on any future purchase of P3 products.

Can P3 arrange for the product to be picked up from my address?

Yes. That is also possible. Just send us a mail at pithri@gmail.com, and we shall try and coordinate the same to the best of our ability.

I have received a wrong / defective product. How do I proceed?

Just send us a mail at pithri@gmail.com, and we shall do the needful from our end.

Normally, in this case, we shall pick-up the product from your end and then issue an exchange for the same or full refund.

Can I cancel my order before it is Shipped out?

All orders that come in on a normal working day between Monday to Saturday before 10:00 AM are shipped out on the same day. Orders that come in after 10:00 AM, Sundays or Public holidays are shipped out on the next working day.

Generally we try to ship out an order as soon as it comes to our notice. However, in case of any delays, we shall intimate you on your email. We are sorry if any inconvenience is caused, it's just that we rather be truthful and honest about shipping than keep you waiting.

If you want to cancel your order, please send us a mail at pithri@gmail.com latest by 12:00 PM and we will guide you through the process.

Can I get a refund for my Prepaid order if I cancel it?

Yes, we can refund your Prepaid payment on request in case you have requested to cancel your order through the previously mentioned procedure. Refunds will be processed through the same mode of payment within 10 working days.

If you have any further questions about the return/exchange policy then please contact us at pithri@gmail.com